


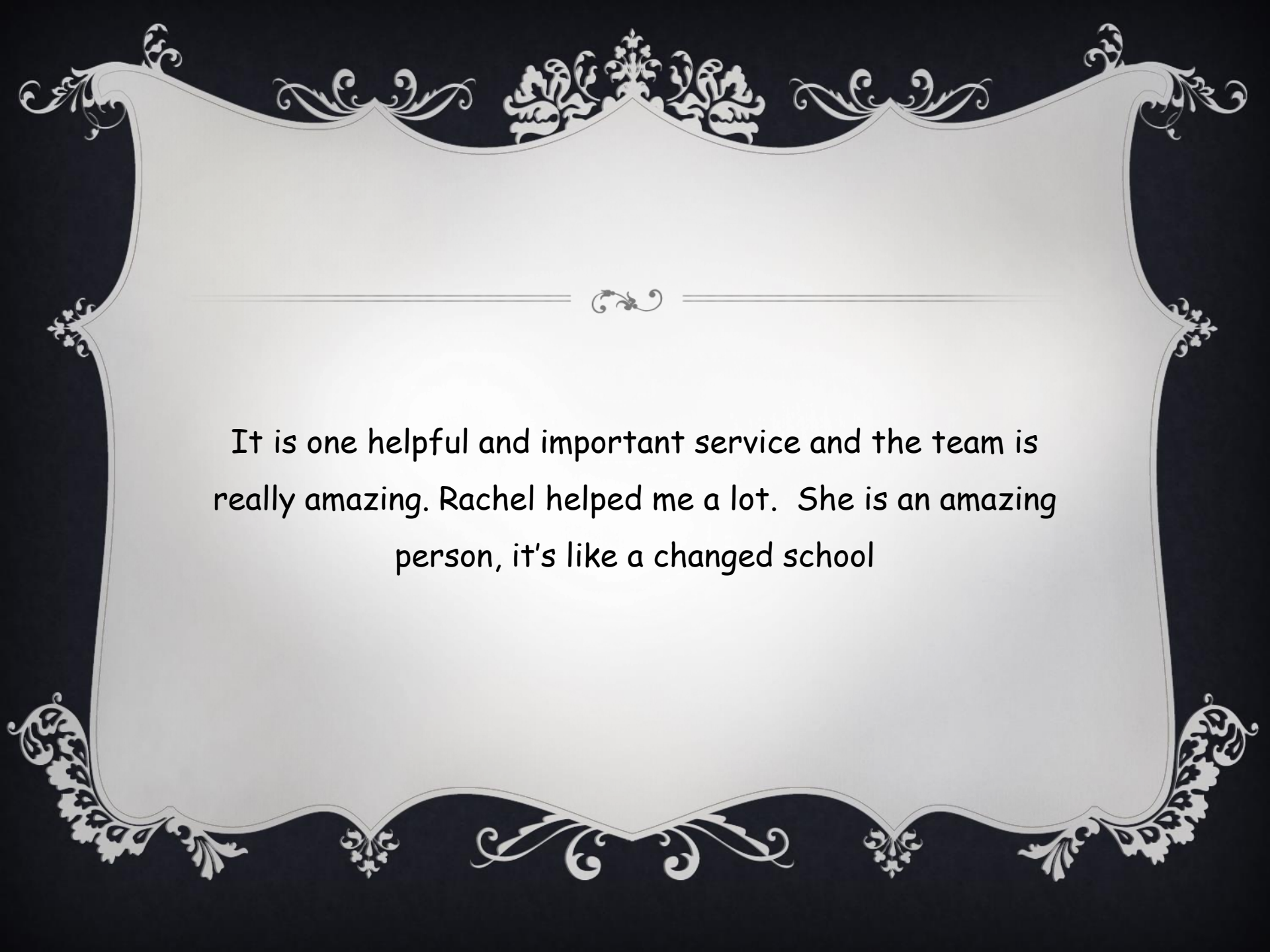


SENDIASS SERVICE USER
COMMENTS FROM MARCH
2017 TO APRIL 2018

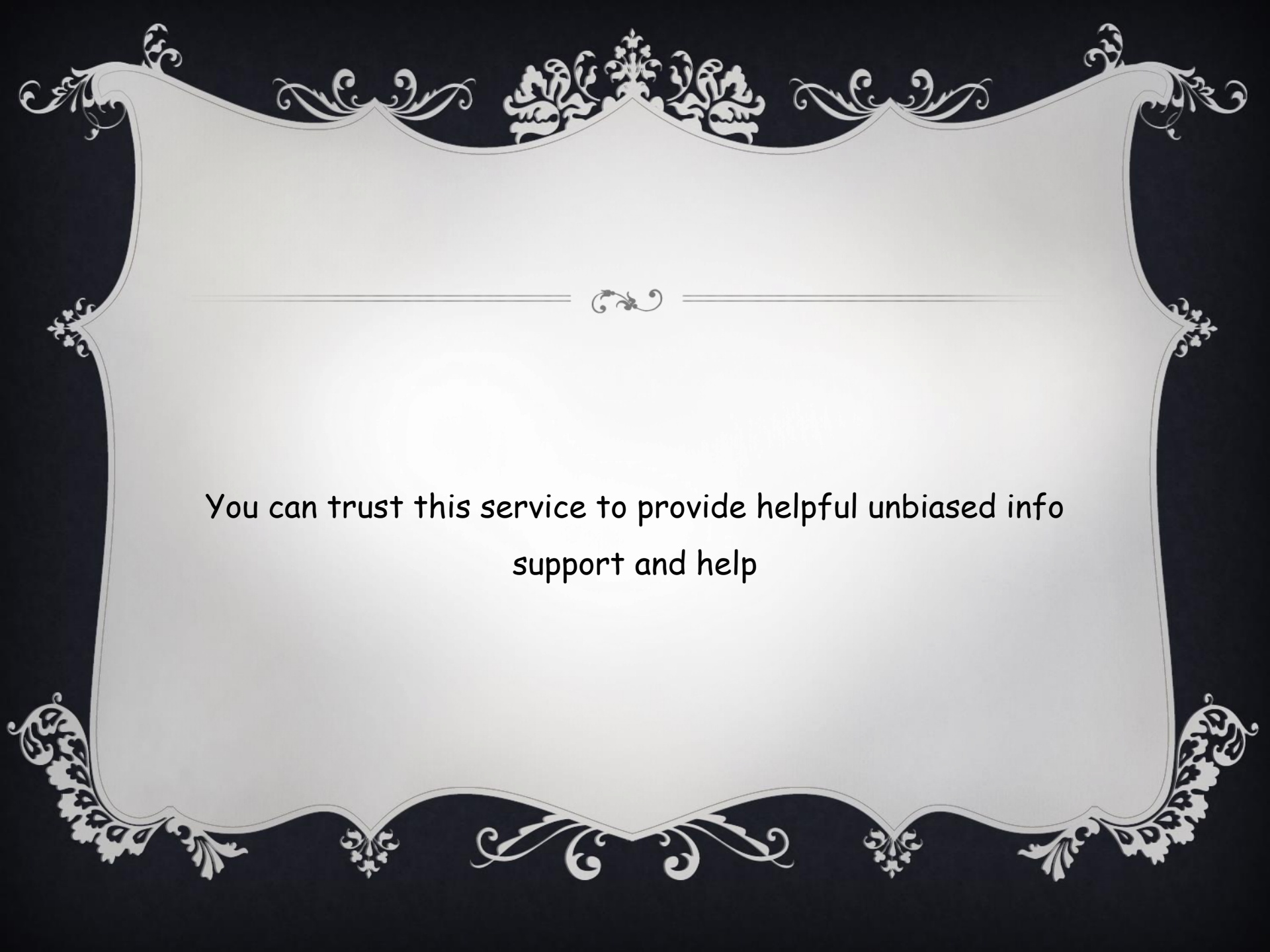
What would servicer users want others to know?




Great choice going to get help from SENDIASS, they are
very helpful and kind



It is one helpful and important service and the team is really amazing. Rachel helped me a lot. She is an amazing person, it's like a changed school




You can trust this service to provide helpful unbiased info
support and help




SENDIASS changed our lives. Their support advice and involvement enabled us to access the correct support for our children. They gave us confidence to communicate effectively and stop a stressful situation getting worse.



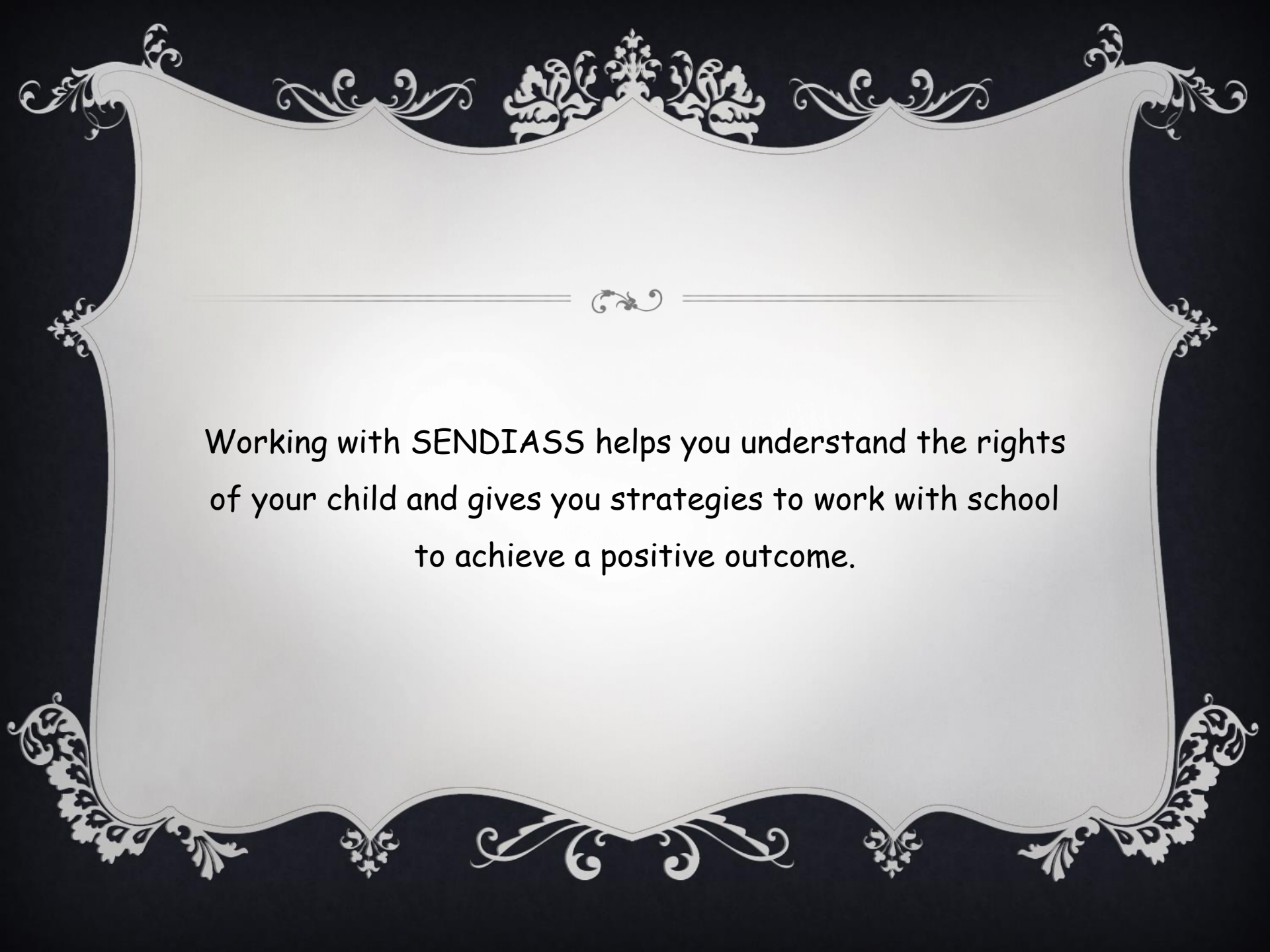
Angela was very helpful and helped me through a situation




I spoke to Rachel on 2 occasions and she was brilliant.
She fast tracked some information so I got it before my
meeting with school, which was so considerate and kind



Parents should go ahead and contact you as you provide a
great service




Working with SENDIASS helps you understand the rights of your child and gives you strategies to work with school to achieve a positive outcome.




Please use the service of SENDIASS, so friendly and helpful and they go the extra mile to make sure everything is ok




Give them a call, made me feel a hundred times better.



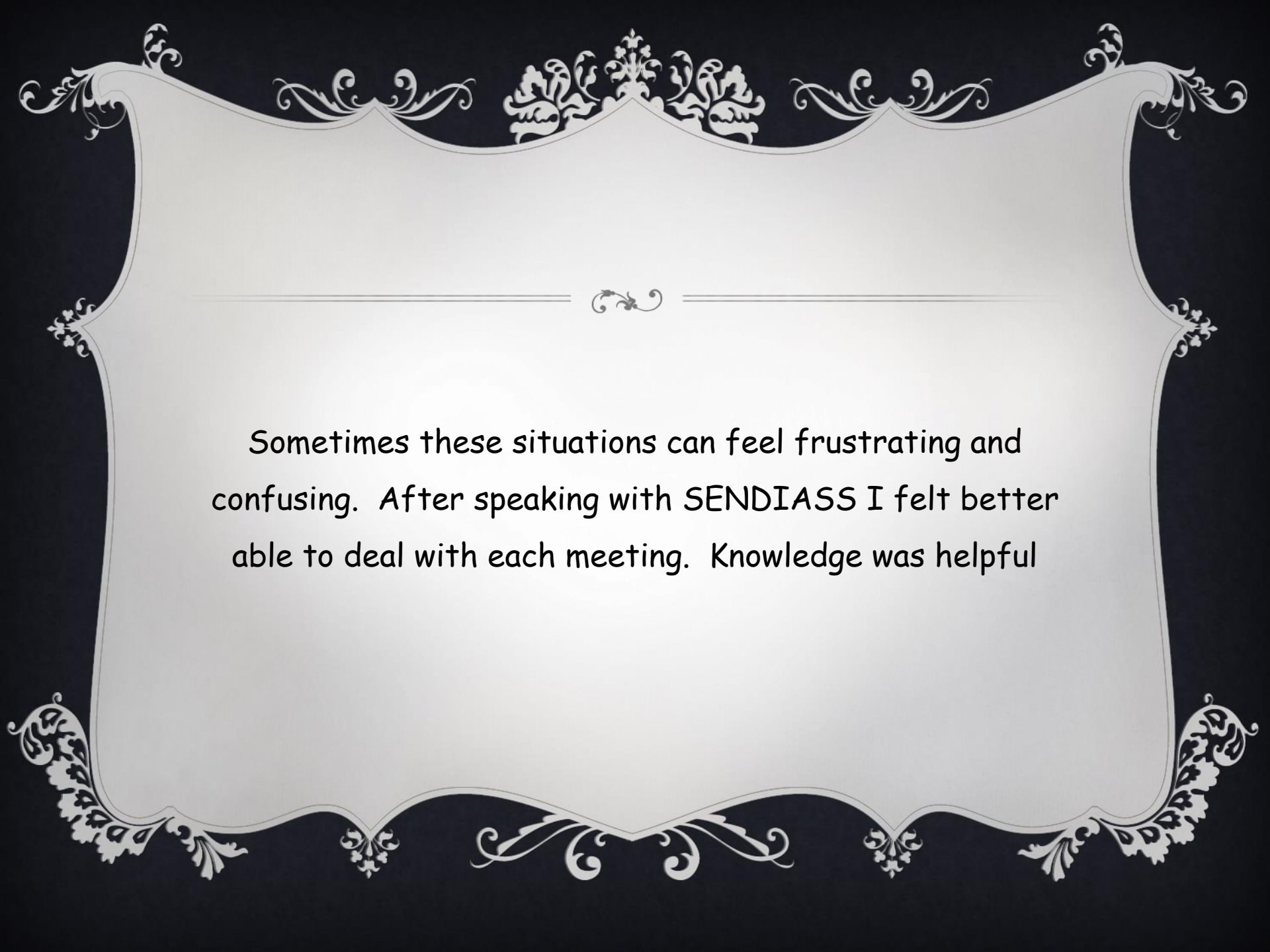
Please call SENDIASS they are confidential and very supportive. With lots of useful information to help you.




Ring them immediately, they were very knowledgeable
helpful and forthcoming with help advice and posting info
on to me




I never knew a service like SENDIASS existed to help parents of disabled children. I wish I had known sooner then I feel my life would have been less challenging and hard. SENDIASS were brilliant in supporting me and following things up after giving initial advice




Sometimes these situations can feel frustrating and confusing. After speaking with SENDIASS I felt better able to deal with each meeting. Knowledge was helpful




For us to date we have been given a wealth of links and addresses for certain areas of interest. However we have been unable to follow up these contacts in person due in a large part to our focus on getting school transitions met




Please take advantage of this service they actually listen to you and want to help, something I've struggled with for a while. I would defo recommend, thank you so much you have kept me sane



Our situation of a family relocating to this area put us in a potentially vulnerable position. Staff at SENDIASS helped us maintain our confidence in matching services for our daughters needs. As yet we haven't accessed resources beyond schooling



Go ahead and use the service, they are very knowledgeable in their job. Very supportive and provide lots of information.



Fantastic advice and help and I regained my confidence back after being defeated and not listened to by my sons school. I am more assertive and confident in my approach to my sons education, many thanks